



Terms & Conditions

1. As part of the membership sign-up process it will be necessary for a member of staff to take a digital image of you when you join as well as ask for up to date contact details. In compliance with GDPR the image will then be held on a secure database, it will not be shared with any third party unless requested by the police for criminal prosecution and will only be used for the prevention of membership fraud. Your contact details will also be kept on a secure database and we will only contact you in regards to your membership or important club information.
2. Memberships will be terminated if one month is missed and will be subject to a new administration fee in addition to the month's missed payment, upon re-application. Re-application is subject to availability.
3. Memberships must be terminated in writing to Wellness giving 30 days paid notice, however, it must be noted that no refunds are given. Memberships may be terminated by the proprietors or their appointee, at any time and at their discretion.
4. Memberships can be placed on hold for a minimum of three (3) months at no charge. For periods longer than three (3) months a fee of £10.00 per month will be charged for administration purposes. If a member cancels and decides to re-join, a joining fee of £25.00 will be charged.
5. Wellness employs adequate staff to manage the facilities during opening hours but does not guarantee that all areas of the club will be constantly supervised. A responsible adult must supervise all junior members or users at all times.
6. Wellness require all members and guests to ensure that their health and general physical condition is such as not to involve themselves in any risk by using the club facilities.
7. Members may bring guests into the club but they must pay the current guest fee. The member is responsible for ensuring that their guests behave appropriately and adhere to all club rules.
8. In order to carry out essential repairs and updates, Wellness reserves the right to occasionally close down certain areas of the club. These periods will be kept to a minimum and Wellness will endeavour to provide one week's advance notice where possible.

9. Wellness may at any time, on reasonable notice, revoke, alter or add to these rules. Any dispute, which may arise in regard to the interpretation of these rules, will be determined by the proprietors, whose decision shall be binding on all members.
10. Memberships are not transferable from person to person.
11. Corporate memberships are available for a group of five (5) or more employees from the same company. The memberships are non transferable. They are for named employees only. Each employee will have his or her own membership card. The employee will be asked to produce company ID on joining. If the group falls below the minimum of five (5) the corporate rate will be transferred to the standard individual rate.
12. Persons under sixteen (16) are classified as junior/children and must be accompanied by an adult at all times who will be responsible for their conduct and safety. Persons under sixteen (16) are not permitted to use the gym. Persons under the age of eight (8) are not permitted to use the sauna, steam room or Jacuzzi facilities. Juniors are not permitted to be in the leisure facilities past 8pm Monday to Sunday.
13. Members and their guest(s) must be suitably attired at all times. Gym shoes must be worn whilst in the gym and swim wear must be worn when using the pool, jacuzzi, sauna and steam room.
14. The specific instructions must be followed for the sauna, steam room and sun beds. Goggles must be worn whilst on the sun beds.
15. In the interest of safety, running and diving are not allowed in the pool area.
16. Mobile phones may not be taken pool side. Lockers are provided for all guests in the changing rooms to store personal items. A £1 coin is needed to operate the locker, however, this will be returned.
17. The facilities must be cleared 30 minutes prior to closing to allow adequate time for showering and changing.
18. Wellness operates a no smoking policy within all its facilities.
19. Anyone who, in the opinion of a staff member, appears to be under the influence of alcohol or drugs will not be permitted entry to the club and their membership will be terminated without notice or refund.
20. No food or drinks are permitted pool side. The only exception is bottled water.
21. Members must sign in on entry.